Exhibit 1: Addendum to the general terms and conditions of John&Jane and/or Deltarent

Data processing agreement

1. General

1.1. This Addendum forms an integral part of the Agreement(s) concluded between the Parties. In case of any contradictions between the Agreement(s) and this Addendum, the Addendum always prevails. Except as otherwise expressly set forth in this Addendum, the provisions of the Agreement(s) shall remain unchanged and in full force and affect.

1.2. The provisions of this Addendum only apply if and in so far John & Jane and/or Deltarent is processing personal data of data subjects in the context of the Agreement on behalf of and on instructions from the Customer, by which John & Jane and/or Deltarent qualifies as "processor" and the Customer as "controller" within the meaning of Article 4 GDPR. This Addendum does not apply to the processing of any Customer personal data and by which John & Jane and/or Deltarent is the controller.

1.3. This Addendum is entered into for a duration equal to the duration of the Agreement(s) concluded between parties and/or the execution of the Services.

1.4. If at any time any provision of this Addendum is or becomes illegal, invalid or unenforceable in any respect under any law of any jurisdiction, in whole or in part neither the legality, validity or enforceability of the remaining provisions of this Addendum nor the legality, validity or enforceability of such provisions under the laws of any other jurisdiction will in any way be affected or impaired. The Parties shall make all reasonable efforts and take all necessary actions to replace any illegal, invalid or unenforceable provision of this Addendum with a valid, legal and enforceable provision having the same economic and legal effect for the Parties and reflecting to the fullest extent permitted by law the provision to be replaced.

1.5. This Addendum is exclusively governed by and shall be construed and interpreted in accordance with Belgian law. Any dispute, controversy or claim, including any dispute regarding the interpretation, validity or termination, or the performance or breach of this Addendum, shall be submitted to the competent courts of Ghent (division(s) Ghent).

2. Definitions

2.1. In this Addendum the following words or expressions, when written with a capital, shall have the following meaning:

"Addendum": the present addendum (containing a data processing agreement within the meaning of Article 28 GDPR); "GDPR": Regulation (EU) 2016/679 of 27 April 2016 (General Data Protection Regulation); "Agreement": the agreement(s) concluded between John & Jane and/or Deltarent and the Customer regarding the performance of the Services, renting of Equipment and/or sale of Products, including the general and specifc terms and conditions of John & Jane and/or Deltarent;
"Data Protection Legislation" the GDPR, together with any other (data protection) laws resulting from the GDPR and/or all other applicable laws of any country with regard to the protection of personal data or privacy.

2.2. "Personal Data", "Processing", "Process" or "Processed", "Controller", "Processor" and "Data Subject's)" will have the meaning as defined in Article 4 GDPR and as specified in section 3 below. "Data Breach" means a "personal data breach" within the meaning of Article 4, 12) GDPR.

2.3. The remaining words or expressions written with a capital in this Addendum will have the meaning as stipulated in the Agreement and/or the general or specific terms and conditions of John & Jane and/or Deltarent.

3. Details of the Processing

3.1. Subject - nature: for the performance of and in the context of the Services, renting of Equipment and/or sale of Products, John & Jane and/or Deltarent can process Personal Data of Data Subjects on behalf and on instructions of the Customer.

3.2. Personal Data: the Personal Data that are Processed, are the Personal Data of Data Subjects submitted by the Customer to John & Jane and/or Deltarent in order to enable the performance of the relevant Agreement or to facilitate it, i.a. identification and contact data, electronic data and financial data.

3.3. Data Subjects: the Data Subjects can be e.g. participants/invited guests of the Event, customers, staff, personnel, suppliers, partners or service providers of the Customer or other persons with whom the Customer is dealing with during or as a result of her business operations or activities.

3.4. Purpose: the purpose(s) of the Processing of Personal Data by John & Jane and/or Deltarent is to execute the Agreement(s) (performance of the Services, rental of Equipment and/or sale of Products).

3.5. Term: the Personal Data are Processed by John & Jane and/or Deltarent during the term of the Agreement and/or this Addendum and will no longer be stored than necessary for the purposes, unless specific legal provisions apply to the storing or Processing.

4. Instructions of the Customer

4.1. John & Jane and/or Deltarent Processes the Personal Data only on (documented) instructions from the Customer, unless required to do so by law to which John & Jane and/or Deltarent is subject; in such a case, John & Jane and/or Deltarent shall inform the Customer of that legal requirement before Processing, unless that law prohibits such information. The Customer hereby authorizes and instructs John & Jane and/or Deltarent to Process Personal data in accordance with this Addendum and the Agreement. This Addendum together with the Agreement contain all instructions of the Customer to John & Jane and/or Deltarent in connection with the Processing of Personal Data. All additional or alternative instructions must be given, separately and in writing and agreed upon by the Parties.

4.2. The Customer declares and guarantees that he is and will remain authorized to give the above instructions on behalf of affiliated companies responsible, where applicable, for the Processing of Personal Data of Data Subjects (whether or not jointly with the Customer).

5. Obligations of the Customer

5.1. The Customer shall comply with the Data Protection Legislation. He will take all appropriate and organizational measures, for compliance of the Processing of Personal Data with the GDPR. In particular, the Customer will take the required measures regarding the components the Customer is providing, managing or controlling, including work stations from where the connection is made with the Services of John & Jane and/or Deltarent, systems used for data transfer and with respect to his personnel or staff (including employees, subcontractors and independent contractors).

5.2. The Customer is responsible for the lawfulness of (the Processing)the Personal Data that are Processed by John & Jane and/or Deltarent in the context of the Agreement. The Customer will take all necessary measures to update the Personal Data and delete and/or correct incomplete or incorrect personal data.

5.3. The Customer declares and guarantees that:

- He has complied with the Data Protection Legislation when collecting and Processing personal data of Data Subjects;
- He has sufficiently informed the Data Subjects about their rights and obligations (in accordance with Articles 13-14 GDPR), in particular about the Processing by John & Jane and/or Deltarent (or a category of service providers such as John & Jane and/or Deltarent) on behalf of and on instruction(s) from the Customer;
- The Processing of Personal Data in the context of the Agreement is legitimate and lawful;
- His personnel and staff (including employees, subcontractors and independent contractors) are acquainted with and will respects the obligations pursuant to the Agreement and the Data Protection Legislation.

5.4. If compliance with the Data Protection Legislation requires any action or measure from John & Jane and/or Deltarent, in addition to the obligations pursuant to the Agreement, John & Jane and/or Deltarent will take such action or measure after prior consultation with and with the consent of the Customer. The latter will in any case inform John & Jane and/or Deltarent in advance of the required actions or measures, render complete assistance and aid to John & Jane and/or Deltarent and compensate the latter in accordance with the prices stipulated in the Agreement for performances in this context which require additional services, investments or modifications to the Services.

5.5. John & Jane and/or Deltarent is however not responsible for the compliance of any legislation that applies to the Customer or his activities which are not generally applicable to John & Jane and/or Deltarent.

6. Transfer of Personal Data outside the European Economic Area (EEA)

6.1. Any transfer, if any, of Personal Data to (affiliated) companies, third parties, service providers (or servers) in (third) countries outside the EEA, shall be in compliance with the Data Protection Legislation.

6.2. John & Jane and/or Deltarent will process the Personal Data in any country in which John & Jane and/or Deltarent, its affiliated companies and/or its authorized sub-processors in accordance with section 9, have facilities. The Customer explicitly

authorizes John & Jane and/or Deltarent to execute each transfer of Personal Data to and each Processing in such a country in the context of the Agreement.

6.3. John & Jane and/or Deltarent has no control over and is not responsible for the location from where the Customer or its end-users (can) Process Personal Data. The Customer will in any case fully indemnify and keep indemnified and defend at its own expense John & Jane and/or Deltarent against any damage suffered by a third party in this context.

7. Transfer of Personal Data

7.1. John & Jane and/or Deltarent will not transfer or transmit any Personal Data to a third party, except:

- upon instruction(s) from the Customer;
- if required for the Processing of Personal Data by a sub-processor in accordance with section 9 below;
- if required by law.

7.2. In case of transfer or transmission of Personal Data to a third party upon instruction(s) of the Customer, only the latter will be responsible to conclude written data protection or data processing agreements with this third party. In any case, the Customer will fully indemnify and keep indemnified and defend at its own expense John & Jane and/or Deltarent any damage resulting of such transfer or transmission by John & Jane and/or Deltarent to a third party, unless the aforementioned damage is only due to a proven shortcoming or breach of John & Jane and/or Deltarent.

7.3. John & Jane and/or Deltarent guarantees that its personnel, operating under their supervision and that is authorized to Process Personal Data and to have access to it, will respect the confidentiality of the Personal Data.

8. Security measures

8.1. John & Jane and/or Deltarent will take all appropriate technical and organizational security measures in accordance with Article 32 GDPR.

8.2. These security measures will ensure a level of security appropriate to the risks regarding the Processing and the nature of the Personal Data to be protected, taking into account the state of the art and the costs if the implementation thereof.

9. Engaging sub-processors

9.1. The Customer acknowledges and explicitly authorizes that John & Jane and/or Deltarent can engage sub-processors for the Processing of Personal Data and transfer Personal Data to them.

9.2. John & Jane and/or Deltarent will inform the Customer beforehand about all sub-processors that will Process Personal Data in the context of the performance of the Services. John & Jane and/or Deltarent will also inform the Customer about any changes of (a) sub-processor(s). If the Customer does not consent to the Processing of Personal data by one or more sub-processors, the Customer will inform John & Jane and/or Deltarent of its objection in writing within fifteen (15) calendar days after reception of the above notification. If necessary, John & Jane and/or Deltarent will make reasonable efforts to suggest changes to the Customer in view of avoiding the Processing of Personal data by the sub-processor(s) concerned.

9.3. John & Jane and/or Deltarent will conclude written data processing agreements with each such sub-processor which will contain obligations that are not less protective than the obligations of John & Jane and/or Deltarent pursuant to this Agreement and in particular with regard to the obligation for taking the appropriate security measures in accordance with the Data Protection Legislation.

9.4. In any case John & Jane and/or Deltarent will always remain the contact point for the Customer in this context. In case the sub-processor concerned does not comply with its obligations regarding data protection, John & Jane and/or Deltarent will remain responsible for the compliance by such sub-processor of the obligations of John & Jane and/or Deltarent pursuant to this Agreement.

10. Rights of Data Subjects

10.1. Taking into account the nature of the Processing of Personal Data and in so far as possible, John & Jane and/or Deltarent will assist the Customer to comply with its obligations in accordance with Data Protection Legislation to respond to requests for exercising the Data Subject's rights. The Customer will enable Data Subjects to exercise their rights. The Customer will provide all necessary information about the Processing of Personal Data to Data Subjects in accordance with the Articles 13-14 GDPR.

10.2. If a Data Subjects directly contact John & Jane and/or Deltarent to obtain information, access/copy, correction, erasure or restriction of (the Processing of) their Personal Data, John & Jane and/or Deltarent will refer the Data Subject to the Customer. John & Jane and/or Deltarent will not respond itself to the request. John & Jane and/or Deltarent however can in support thereof provide the contact details of the Customer to the Data Subject concerned. The Customer will inform the Data Subjects that they can only exercise their rights towards the Customer. The Customer will respond to each such request of a Data Subject and comply with its obligations pursuant to Data Protection Legislation.

11. Notifications, inspections and audits

11.1. Unless prohibited by law, John & Jane and/or Deltarent will, without undue delay, inform the Customer when John & Jane and/or Deltarent or any of its sub-processors receives a question, a summons or a request to inspection or audit of a competent government body concerning the Processing of Personal Data of the Data Subjects. John & Jane and/or Deltarent will also inform the Customer when John & Jane and/or Deltarent plan to submit Personal Data to a competent government body outside the context of the Services. Finally, John & Jane and/or Deltarent will immediately inform the Customer if, in its opinion, an instruction or assignment of the Customer infringes the Data Protection law.

11.2. Upon the Customer's request, John & Jane and/or Deltarent will provide all information to the former in order to comply with its obligations under Article 28 GDPR.

11.3. The Customer is entitled to verify compliance of Data Protection Legislation by John & Jane and/or Deltarent. To this purpose, the Customer can, upon written request and prior written notice of thirty (30) calendar days and once every twelve (12) months, conduct or have conducted an audit or inspection by an auditor, unless (i) the audit is requested by a competent supervisory authority under the Data Protection law or (ii) after a Data Breach.

11.4. Prior to such audit or inspection the Customer will inform John & Jane and/or Deltarent about the extent and lead time thereof and coordinate the modalities thereof, always in consultation with John & Jane and/or Deltarent.

11.5. John & Jane and/or Deltarent will provide the necessary reasonable assistance and cooperation to such audits or inspections. All assistance in this context will be compensated by the Customer pursuant to the prices stipulated in the Agreement.

11.6. The Parties agree that the execution of such audits or inspections cannot unnecessarily delay, interfere with or restrict the business activities of John & Jane and/or Deltarent and/or the execution of the Agreement(s). In case of such delay, interference or restriction, John & Jane and/or Deltarent will inform the Customer thereof and the Parties will as soon as possible and in joint consultation try to find a solution.

11.7. The Customer will immediately inform John & Jane and/or Deltarent in writing of any alleged failures or breaches revealed during such audit or inspection. The Customer will, free of charge, submit a draft of the (audit)report to John & Jane and/or Deltarent. This report, including any other information to which the Customer or the appointed auditor have access in the context of an audit or inspection, are and will remain strictly confidential.

11.8. The expenses resulting from an audit or a inspection by the Customer are fully at the expense of the Customer. The Customer cannot claim any compensation for these expenses from John & Jane and/or Deltarent.

12. Data Breaches

12.1. John & Jane and/or Deltarent will inform the Customer without undue delay after becoming aware of a Data breach, irrespective the cause thereof.

12.2. The Customer will immediately inform John & Jane and/or Deltarent of any security incidents or security issues, including a Data Breach, which relates to the (execution of the) Services.

12.3. The Party that is responsible for the Data Breach will further investigate the Data Breach and inform the other Party of new developments as well as of the mitigating measures that are taken and will be taken in order to restrict the consequences of the Data Breach and to prevent any recurrence.

12.4. Parties will cooperate to such investigation and provide mutual assistance for the compliance of their obligations (or having them complied), under Data Protection Legislation, in particular the obligation to report a Data Breach to the Data Protection Authority pursuant to Article 33 GDPR.

12.5. A notification or report based upon present section12 and/or Data Protection always goes without any acknowledgment of any failure, breach or liability regarding the Data Breach.

13. Data Protection Impact Assessments (DPIAs)

In case the Customer is obliged to carry out, under Article 33 GDPR, a DPIA (Data Protection Impact Assessment), John & Jane and/or Deltarent will cooperate and assist the Customer with complying its obligations in the matter. Such assistance will be reimbursed at the prices stipulated in the Agreement.

14. Deletion and return of Personal Data

14.1. In case of termination of the Agreement and/or present Addendum, John & Jane and/or Deltarent will within sixty days (60) after the aforementioned termination, delete or make all Personal Data anonymous in its systems (except for back-ups or archives) unless the Customer instructs otherwise or (further) storage or saving of the Personal Data is legally required in the context of legal proceedings or is imposed by (judicial, administrative or supervisory authorities.

14.2. John & Jane and/or Deltarent will provide, entirely at the Customer's expense, a copy of the Personal Data in its systems upon the Customer's written request not later than thirty (30) days before the termination of the Agreement and/or present Addendum.

15. Intellectual property rights

All intellectual property rights, including, but not limited to, copyrights, database rights, trademark rights, trade names, domain names and software rights, to or in connection with the Services, Products or Equipment or Processing Activities (excluding the Personal Data as such), as well as to or in connection with copies or versions thereof, will, without prejudice to section 12 of the general terms and conditions of John & Jane and/or Deltarent, solely belong to John & Jane and/or Deltarent and/or its licensor(s). This Addendum or the Agreement does not contain, nor imply, any transfer, assignment or licence on any of John & Jane resp. Deltarent's intellectual property rights to the Customer.

16. Liability

16.1. The Customer is fully liable for, and safeguards John & Jane and/or Deltarent fully, in principal, interests and (lawyer's) fees, for all damages (including sanctions - such as administrative fees - imposed by supervisory authorities (such as the Data Protection Authority) and damages suffered by Data Subjects or by John & Jane and/or Deltarent) which are the result of, non-compliance by the Customer of its obligations under the Agreement, this Addendum, internal policies, procedures and/or best practices of John & Jane and/or Deltarent regarding the processing of Personal Data and/or its obligations under Data Protection Legislation.

16.2. Except in the event of fraud, wilful misconduct or gross negligence, John & Jane and/or Deltarent will not be liable for any indirect or consequential damage, such as, but not limited to, loss of earnings, business interruption or stagnation, increase of personnel cost and/or the cost of personnel depletion, damages comprising or resulting from claims by third parties, failure to realize anticipated savings or benefits and loss of data, profits, time or revenue, loss of orders, loss of customers, increase of overhead costs, and consequences of a strike, however caused.

16.3. The obligations and liabilities of John & Jane and/or Deltarent under this Addendum shall not be joint and several with any third party (including but not limited to external service providers, suppliers or subcontractors).

16.4. In case John & Jane and/or Deltarent would be held liable by the Customer, its total aggregate maximum liability under this Addendum or the Agreement, even in case of material damage, will be limited to the lowest of the following amounts: (i) the fees paid during the twelve (12) last months by the Customer to John & Jane and/or Deltarent under the Agreement (or if the twelve (12) months period has not yet expired, twelve (12) times the average monthly fees paid by the Customer to John & Jane and/or Deltarent under the Agreement as from the start date of present Addendum till the date of the first harmful event; or (ii) the amount of the insurance coverage offered by any of John & Jane and/or Deltarent's relevant insurance policies.

16.5. The right to claim damages attributable to John & Jane/Deltarent will be forfeited irrevocably six (6) months after the occurrence of the alleged error; the Customer must serve a notice of default within the aforementioned term, providing a detailed description thereof.

16.6. The present section applies without prejudice to the provisions of section 9 and 10 of the general terms and conditions of John & Jane and/or Deltarent.

☐ I hereby acknowledge that I have read and do hereby accept this addendum regarding data protection (data processing agreement).

Customer: .....

Date: .....

Signature: